

Invenia ABUS 2.0 AssurePoint Service



When clinical confidence, operational efficiency and up-time are essential, a GE Healthcare's AssurePoint™ service offering helps enhance the total value of ownership of Invenia™ ABUS. A comprehensive portfolio of service options are available, including full service, in-house support, and remote offerings. GE Healthcare's team of field engineers, remote technical personnel, and online applications specialists are dedicated to help you maximize your asset performance.

Remote technology for a fast, efficient response

InSite™ remote connectivity is a GE Healthcare service tool that can help maximize your system's uptime and investment. When you contact us for service, our online engineers and clinical applications staff can digitally link to your system and work to quickly resolve a system issue.

With GE Healthcare by your side, you'll have everything you need to help keep your ultrasound equipment and staff delivering high quality results without disruptions so you can focus on your top priorities: achieving clinical excellence, increasing patient satisfaction and improving your bottom line.



AssurePoint Service

Flexible service offerings to protect your investment

Service Features	AssurePoint Performance	AssurePoint Standard
Expert on-site labor Knowledgeable and experienced field engineers. Tailor the number of service calls and response time to your needs.	Monday – Friday 8 am – 5 pm 6 hour response	Monday – Friday 8 am – 5 pm 6 hour response
Annual planned maintenance	✓	✓
Genuine OEM parts Genuine GE parts, fast. Options include unlimited and on-demand parts with discounts and priority delivery.	✓	✓
Accidental damage protection	✓	Optional
Uptime guarantee Uptime guarantee options provide system uptime you can depend on.	95%	95%
Remote diagnostics Broadband InSite technology delivers real-time service and support to help optimize uptime.	✓	✓
Remote clinical applications support Access to real-time support for system operations on the user interface.	✓	✓
Remote technical support Fast access to GE Healthcare experts – by phone or from the console with InSite technology.	✓	✓
Online maintenance management Secure iCenter™ digital portal for system data provides access to maintenance information.	✓	✓

For more information and pricing, please contact your GE Healthcare Service Sales Representative.



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