

OnWatch™ Predict for Image Guiding Solutions

Plan and prevent with 24/7 Remote Monitoring and Predictive Analytics

Unplanned downtime is more than a simple inconvenience. Patient care, staff satisfaction, financial performance, and your organization's reputation are all at risk.



OnWatch Predict takes care to the next level

GE HealthCare created **OnWatch** and **OnWatch Predict** to help you make unplanned downtime a thing of the past.

By digitally tracking key system metrics between scheduled preventative maintenance checks, OnWatch enables preemptive service before an issue turns into a bigger problem. OnWatch Predict further leverages the OnWatch remote monitoring capability, adding AI-based analytics to:

- Better predict and prevent downtime
- Reduce systems in limited use
- Expedite troubleshooting and repairs
- Provide greater lead time to plan for required maintenance

Reduce disruptions. Enhance care.

If you could see a system failure coming from far away, you could...

Support on-time
invasive procedures
and treatment.

Minimize
workflow
disruptions.

Optimize
investments and
exam revenue.

That's how OnWatch Predict empowers greater confidence for your patients and your team.

about
↓ 36% Reduction in unplanned down-time ^{1,2,4}

over
↑ 99% System uptime ^{1,2}



About 18.5 hours of increased uptime ^{1,2,3}



Maintain image quality

Discover the power of OnWatch Predict for your IGS team

Contact your GE HealthCare representative today to learn more about how OnWatch Predict can help you.

Predictive Services continuum and the value of OnWatch Predict

1990

Now

	Break & Fix	Remote Support	OnWatch	OnWatch Predict
General benefits	<ul style="list-style-type: none"> Customer service request initiated Onsite diagnosis Onsite parts needed diagnostic Onsite repair 	<ul style="list-style-type: none"> Customer service request initiated Onsite diagnosis Limited remote parts diagnosis Limited remote repair Onsite repair 	<ul style="list-style-type: none"> System identifies failures and proactively initiates service requests GE HealthCare uses OnWatch data to dispatch Field Engineers with the correct parts in-hand Remote repair capabilities informed by OnWatch minimize the time it takes to identify and implement a resolution 	<ul style="list-style-type: none"> Artificial intelligence analyzes a Digital Twin of the specific system to predict failures and initiate service requests GE HealthCare orders the parts predicted to fail and coordinates a correction around your schedule On-Site repairs are planned before the failure occurs to minimize or even eliminate disruption
Uptime				
Unplanned downtime reduction				
First call resolution				
Planned events				

1. Uptime is estimated on a 24x7 basis for a system operated 5 days a week with OnWatch Predict activated.
2. All results are estimates based on the recall performance of the AI models.
3. Calculated based on a 24x7 model between the break & fix population and the OnWatch Predict population. All results are based on the estimated recall by the subcomponent detected by OnWatch Predict for an IGS population of 907 systems.
4. Study conducted for 12 months in 2023 and 2024. Average estimated unplanned downtime reduction is calculated based on 907 systems using historical data. The comparison was done by running OnWatch Predict models for the same installed base and for the same period. Estimates are based on the model's performance (recall and performance) and applied to the set of historical data collected in 2023 and 2024.

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