

## CASE STUDY



## Standardizing workflow and physician reporting in a multi-site IDN



90 cardiologists, 5 hospitals, 575K annual cardiology procedures per year, located in Southern Wisconsin

### Challenges

- 5 hospitals in 2 separate markets with disparate workflows and IT systems
- Manual and complex physician reporting workflow
- Long and highly variable reporting turnaround times

### Solution



Centricity™ Cardio Enterprise with Physician Reporting

“ Implementation of Centricity Cardio Workflow has greatly improved our ability to provide high quality and efficient cardiovascular services. The application allows providers to access reports in real time, in a manner that is accessible and easy to understand. CCW also creates a platform for detailed structured reporting, which supports our financial goals. ”

**Mary Jo Kohout DNP RN,  
Vice President Patient Care,  
Ascension Wisconsin**

### Outcomes

92%

Reduced typical cath physician report turnaround time by 92% **from 7.5 hours to 30 mins<sup>1</sup>**

12-min

Mac-Lab procedure report typically available in the EMR within 12 mins<sup>1</sup> to help streamline care team handoff, case documentation and billing

93%

Reduced 25<sup>th</sup>-75<sup>th</sup> percentile range **from 1.2 days to 2 hours**, making report turn around times more predictable<sup>1</sup>



Eliminated error prone processes



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