



# Application for Technical Service Training

GE Healthcare will consider Technical Service Training applications from Health Care Providers for its Service Employee(s).

**Customer Information:** Facility Name: \_\_\_\_\_  
Facility Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_

**Customer Contact Information:** Name: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Telephone #: \_\_\_\_\_

**Equipment Description:**

Item #	Equipment and Site (if different than Customer's address above)	System ID #	Modality

\* Equipment must be located at the Site of Customer or of an entity under Common Legal Control with Customer.

**Technical Service Training:**

RCAT #	Training Course	Trainee Name, Telephone #, Email Address	Modality	Expected Training Date

\* Trainee must be a Service Employee of Customer.

**Definitions:**

"Common Legal Control" means the entities are related through ownership of greater than 50% in each case.

"Equipment" means the GE Healthcare manufactured equipment identified above and located at the Site, on which the Technical Service Package will be used.

"Health Care Provider" means an entity that uses the Equipment to provide health care to human beings.

"Service Employee" means a fulltime employee of Customer or of an entity under Common Legal Control with Customer who maintains and repairs the Equipment at the Site. Service Employee does not include part-time employees, or employees employed or paid by persons or entities other than Customer or an entity under Common Legal Control with Customer.

"Site" means the geographic location or vehicle of Customer (or of an entity under Common Legal Control with Customer) identified above within which the Equipment and Technical Service Package will be used by Customer.

"Technical Service Package" means GE Healthcare's proprietary technical service documentation, technical service software and/or technical service tools that GE Healthcare may license to Customer to aid the installation, maintenance, service and/or de-installation of the Equipment.

**Questions (responses to all questions are required):**

- Is Customer a Health Care Provider?  
 Yes  No
- Does Customer own, or have authority to operate, the Equipment identified above at the Site?  
 Yes  No
- Is Trainee a Service Employee of Customer?  
 Yes  No
- Has Customer obtained a Technical Service Package license for the Equipment for which the Technical Service Training identified above applies?  
 Yes  No

**Confidentiality:** Any information and material that GE Healthcare provides to Customer and Trainee as part of the Technical Service Training ("Training Material") is proprietary and confidential to GE Healthcare. Customer and Trainee will use Training Material solely to aid their installation, maintenance, service and/or de-installation of the Equipment. Any other use is strictly prohibited. Customer and Trainee agree: (i) not to disclose the Training Material to any third party unless required by law; (ii) to promptly return Training Material on GE Healthcare request at any time; and (iii) to protect Training Material against unauthorized use and disclosure with the same degree of care as Customer applies to protect its own confidential information, but no less than a commercially reasonable degree of care. Customer remains responsible for the compliance with the foregoing terms by Trainee(s).

**Disclaimer:** GE Healthcare's training does not guarantee that: (i) Trainee is fully trained on Equipment use, operation or maintenance; or (ii) training will satisfy any licensure or accreditation. Customer must ensure Trainee is fully qualified in the use, operation and maintenance of the Equipment.

**Customer**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

**GE Precision Healthcare LLC, a GE Healthcare business**

Signature: \_\_\_\_\_  
Print Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

Technical Service Training  
Additional Terms

- a. If Customer has not obtained a Technical Service Package license from GE Healthcare, or has an expired Technical Service Package license, or the Equipment is still under warranty, Trainee must not remove any Technical Service Package material provided during the Technical Service Training from GE Healthcare's facility.
- b. If a GE Healthcare Technical Service Package license agreement has been provided to Customer together with this Application for Technical Service Training, the license under such agreement is not binding until and unless this Application for Technical Service Training has been received and executed by GE Healthcare.
- c. The GE Healthcare Institute prohibits the use of unauthorized removable media and recording devices. This includes, but is not limited to, cell phones, cameras, video or audio recording devices, external hard drives (network or otherwise), memory cards, compact flashcard, secure digital (SD) card, memory stick, flash read/write media and USB read/write media.
- d. GE Healthcare's Global Technical Training systems are used as part of Technical Service Training. These systems are only for use in the training course and related lab functions, and must not be used for any other purpose. Customer Service System Information ("CSSI"), Personal Information ("PI"), Protected Health Information ("PHI"), Sensitive Personal Information ("SPI"), or any other data related to an individual, cannot be uploaded to the systems without GE Healthcare's prior written consent.

Definitions of such information include, but are not limited to:

- *Customer System Service Information or CSSI*: data originating from Customer's medical equipment or system including image scan protocols, images, logs (e.g., network analysis files), and other files which may contain PI, PHI or SPI.
- *Personal Information or PI*: any information relating to an identified or identifiable individual, any information that can reasonably be used to identify an individual either directly or indirectly (e.g., by combining different sets of data which together form a complete record), including factual information about such person (e.g., name, address, telephone number, physical attributes, e-mail address) as well as information about his/her opinions or beliefs, or as otherwise defined by applicable law.
- *Protected Health Information or PHI*: as defined in 45 C.F.R. § 160.103.
- *Sensitive Personal Information or SPI*: PI considered by GE Healthcare to be particularly sensitive including: (i) national identification numbers (e.g., passport, Social Security Number, driver license number), credit/debit or other financial account information; and (ii) data concerning racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, physical or mental health condition, sex life or offenses/criminal convictions.