

Protection for your protection

Maintenance and service support for your Uninterruptible Power Supply

Your Uninterruptible Power Supply (UPS) protects your healthcare equipment from power outages, surges and interference. It offers a safeguard against power quality and consistency issues while enhancing the reliability and performance of your technology asset.

GE Healthcare now offers service and maintenance programs for Uninterruptible Power Supplies used with diagnostic imaging and IT systems. Specialized programs created specifically to support these unique UPS applications.

Support for a critical component

UPS trained field engineers are positioned throughout the country to provide you with fast, professional service.

For regular maintenance, training and experience allows them to diagnose many power quality problems before they arise. In emergency situations, they have the know-how – and access to critical spare parts – to get you back on line quickly and efficiently.

Concerned that your UPS is not a GE-branded system? No problem. The engineers are trained on all major UPS makes and models.



A strong defense

To help avoid potential downtime from unplanned outages, GE has developed maintenance packages designed specifically for UPS units used with diagnostic imaging systems. The programs can help reduce long-term maintenance costs and capital expenditures. The package provides UPS service across all modalities including, CT, MR, X-ray, Bone Densitometry, Ultrasound, and PACS.

In the preventive maintenance package, support and service are available Monday – Friday, 8 am – 5 pm, local time.

Typical preventive maintenance activities include:

- Clean, inspect and test the critical power system
- Scan and clean internal connections
- Verify voltage and system alignments
- Record input/output voltages and currents of rectifier and inverter
- Verify operation and alignment of static switch
- Confirm and adjust power supply levels
- Document system details and service logs

It's your call. And it's one call.

GE Healthcare has simplified the purchase and installation of UPS systems. We've simplified their service and maintenance, too. Now, there's a single point of contact for all your UPS-related product and service needs.

Take advantage of the exceptional experience, service and support that a single-source UPS supplier can provide.

To establish contract coverage or for more information, please contact your GE Healthcare Director of Service or Field Engineer.

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