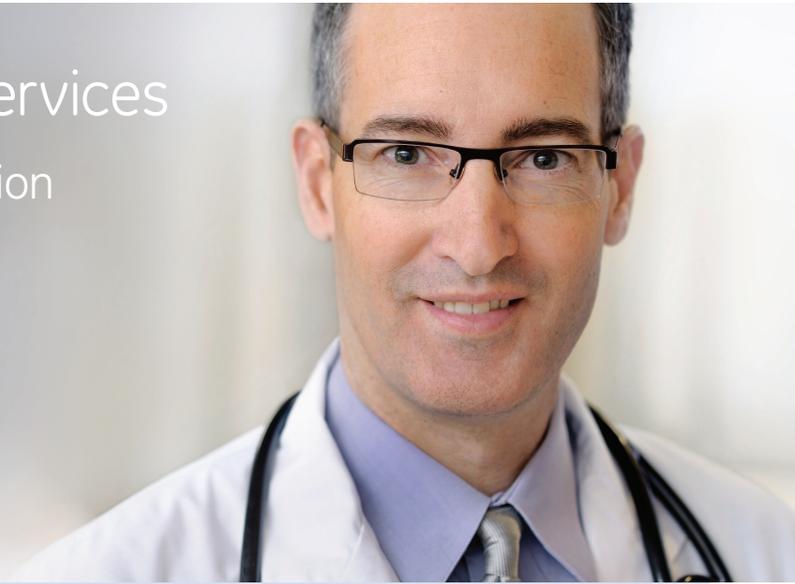


Meaningful Use Consulting Services

Available for Centricity™ Practice Solution
and Centricity EMR



Need assistance preparing for the 2015 Meaningful Use deadline?

Take advantage of GE Healthcare's Meaningful Use (MU) Consulting Services. We equip practices with insights to Centricity Practice Solution or Centricity EMR features to help you navigate the meaningful use program and prepare for regulatory compliance. This flexible program is designed to provide varying degrees of support – from education and report generation to a fully customized offering – to meet the needs of any size practice. With three different service offers, our MU program is built to suit any need, whether you are trying to achieve Stage 1 or Stage 2 requirements.

MEANINGFUL USE ACCELERATOR

An interactive web-session that equips practices with insights to help you prepare for Stage 1 or Stage 2 Meaningful Use.

MEANINGFUL USE 360

A combination of virtual sessions and on-site planning to identify the full spectrum of Meaningful Use/ICD-10 needs and solutions in Centricity Practice Solution or Centricity EMR.

MEANINGFUL USE CUSTOMIZED

A full service, customized program ranging from education through attestation support, accounting for custom needs around workflow and data aggregation.

DID YOU KNOW?

- Eligible professionals that adopt, implement, upgrade or demonstrate meaningful use of certified electronic health records (EHR) technology can receive up to \$44,000 through the Medicare EHR Incentive Program and up to \$63,750 through the Medicaid EHR Incentive Program.
- Starting in 2015, eligible professionals who do not adopt and successfully demonstrate meaningful use of a certified EHR technology will have their Medicare physician fee schedule allowed amount for covered professional services adjusted down, initially by 1% in 2015 and then increasing after 2015.
- To avoid the 2015 penalty, eligible professionals must successfully attest to meaningful use in 2013 or first attest by 10/1/2014.

Source: Centers for Medicare & Medicaid Services



Meaningful Use Accelerator

This interactive web session equips practices with insights to help you prepare for Stage 1 or Stage 2 Meaningful Use.

STAGE 1 MEANINGFUL USE (MU1) ACCELERATOR

This program addresses critical domains, including education, setup, data capture, report generation, and attestation preparation. The service offering fits practices that actively utilize their EMR, but require some support to prepare for MU status.

Program Highlights

Kickoff Call – Review process, identify customer needs, and schedule virtual session.

Virtual Session – A four-hour, interactive WebEx.

- Meaningful Use Education – Overview of key MU1 regulation measures, reports, and incentives.
- Reports – Review of MU reports, including any needed configuration, and results interpretation. Overview includes suggestions based on specialties and provides customers with guidance to run or access other applicable reports.
- Clinical Data Capture Review – Suggestions and tips to help ensure efficiency with data entry and data reporting.
- Attestation Guidance – Identification of where and how to attest.
- MU 2014 Transition Tips – Tips and workbook overview describing when and how to make the switch to the 2014-certified software and the 2014 version of the Stage 1 requirements.

Follow-up

- Virtual Support – An hour of remote follow-up to answer questions or address concerns.

Resource Materials

- A compilation of the strategic resources provided by CMS to achieve MU1. These include: full explanations for each measure with exclusions (if applicable), definition for ethnicity and race, suggestions for security risk assessment, Registration and Attestation instructions, MU1 Tip sheet, FAQ, and other CMS links.

STAGE 2 MEANINGFUL USE (MU2) ACCELERATOR

This program addresses critical domains including education, workflow and software review, report generation, and attestation preparation. The service offering fits practices that have already successfully attested to Stage 1 of Meaningful Use and require support to prepare for the next stage.

Program Highlights

Kickoff Call – Review process, identify customer needs, and schedule virtual session.

Virtual Session – A four-hour, interactive WebEx.

- Meaningful Use Education – Overview of key MU2 regulation measures and how they differ from MU1, along with critical regulatory requirements and timelines to attest.
- Reports – Review of MU reports, including any needed configuration, and results interpretation. Overview includes suggestions based on specialties and provides customers with guidance to run or access other applicable reports.
- Workflow and Software Review – Review of the most critical workflows that require changes and suggestions to meet new requirements. Recommendations for modifications to existing software or installation of new software to meet new requirements.
- Attestation Guidance – Identification of where and how to attest.

Follow-up

- Virtual Support – An hour of remote follow-up to answer questions or address concerns.

Resource Materials

- A compilation of the strategic resources provided by CMS to achieve MU2. These include: full explanations for each measure with exclusions (if applicable), eligible provider exemptions from MU penalties, reporting requirements, attestation instructions, MU Stage 2 Tip sheet, FAQ, and other CMS materials and links.

Meaningful Use Accelerator is best for organizations with these attributes:

- EMR adoption for at least six months
- Identified MU leader or project lead (can be administrative or clinical)
- Medium to High EMR adoption
- High provider EMR usage
- Good to High adoption of application features
- Specialty – Any and all¹

¹A few key exceptions include radiology and anesthesiology, as they have particularly challenging needs. This does not exclude them, but they will require more research for their needs.

Meaningful Use 360

Through a combination of virtual sessions and on-site planning, consultants will work with practice staff to identify the full spectrum of MU needs and solutions in Centricity Practice Solution or Centricity EMR. MU 360 offers custom solutions to address needs based on specialties, workflows and Meaningful Use progress.

Program Highlights

Kickoff Call – Review process, identify customer needs, and plan for on-site session.

Day 1

- Meaningful Use Education – Overview of key regulation measures, reports, and incentives.
- Data Analysis – Review all of the required MU measures, inclusive of identifying appropriate quality measures. Any challenges with reports will address remediation through the following areas: education, training, workflow, or application set-up settings.

Day 2

- Workflow Mapping – For each of the MU measures and objectives, the consultants collaborate with practice leaders (typically administrative and clinical) to identify relevant data elements, specific reports, and set-up guidelines.
- Workflow Review – Consultants will preview Stage 2 and help align customers' workflows with the goal of planning for future measures.
- 2014 Certified EHR Transition Tips: Review high-level transition workbook describing when and how to make the switch to the 2014-certified software and, for practices continuing with Stage 1, the 2014 version of the Stage 1 requirements.

Follow-up

- Summary Report – Customers receive a summary report that documents progress on each measure and applicable objectives, and identifies workflows requiring reengineering and other outstanding issues/concerns to be addressed by the practice.
- Virtual Support – Up to three hours of remote access to answer questions or address concerns.

Resource Materials

- Trifold – Handout (“cheat sheet”) illustrating what and where to document MU required data in the application.
- Workbook – This documents what report is required for each measure and objective, how the numerator and denominator are calculated for each measure, what observation terms are required to capture data, customer status on meeting each measure, and customer assignments required to successfully fulfill the measure.
- GE Healthcare Reports – Instructions for MU reports from GE Healthcare.
- CMS and ONC Tool – A compilation of the strategic resources provided by CMS and ONC to achieve MU. These include: full explanations for each measure with exclusions (if applicable), definition for ethnicity and race, suggestions for security risk assessment, registration and attestation instructions, MU Tip sheets, FAQ, and other CMS links.

Meaningful Use 360 is best for organizations with these attributes:

- Have not started the process, are trying to reach Stage 1 or Stage 2, or have not been successful with MU
- Single specialty, 30 providers or less
- Identified MU leader or project lead (can be administrative and/or clinical)
- Medium to high level EMR adoption

Meaningful Use Customized

This is a full service MU plan that provides a complement of services ranging from MU education through attestation and audit support. Aimed at organizations with 30 or more providers and/or multi-specialty practices, this program meets custom needs around workflow data aggregation, and Meaningful Use progress.

Program Highlights

Kickoff Call – Review process, identify customer needs, and plan for the on-site session(s).

Virtual and on-site engagement

- MU Project Plan – Detailed work plan identifying the timing and resource needs.
- MU Education – Overview of key regulation measures, reports, and incentives.
- Data Analysis – Review all of the required MU measures, inclusive of identifying appropriate quality measures. Any challenges with reports will address remediation through the following areas: education, training, workflow, or application set-up settings.
- Workflow Mapping – For each of the MU measures and objectives, the consultants collaborate with practice leaders (typically administrative and clinical) to identify relevant data elements, specific reports, and set-up guidelines.
- Workflow Review – Consultants preview Stage 2 and help align customers' workflows with the goal of planning for future measures.
- 2014 Certified EHR Transition Tips: Review high-level project plan describing when and how to make the switch to the 2014-certified software and, for practices continuing with Stage 1, the 2014 version of the Stage 1 requirements.

Follow-up

- Summary Report – Customers receive a summary report that documents progress on each measure and applicable objectives, identified workflows requiring reengineering, and other outstanding issues/concerns to be addressed by the practice.
- Virtual Support – A bank of specified hours will be available for remote access to answer questions or address concerns.

Resource Materials

- Trifold – Handout (“cheat sheet”) illustrating what and where to document MU required data in the application.
- Workbook – This documents what report is required for each measure and objective, how the numerator and denominator are calculated for each measure, what observation terms are required to capture data, customer status on meeting each measure, and customer assignments required to successfully fulfill the measure.
- GE Reports – Instructions for MU reports.
- CMS and ONC Tool – A compilation of the strategic resources provided by CMS and ONC to achieve MU. These include: full explanations for each measure with exclusions (if applicable), definition for ethnicity and race, suggestions for security risk assessment, registration and attestation instructions, MU Tip sheets, FAQ, and other CMS links.

Meaningful Use Customized is best for organizations with these attributes:

- Multi-specialty providers and/or practices with more than 30 providers (includes Federally Qualified Health Centers)
- Have not started the process, have started but have not been successful with MU, or are trying to reach MU2
- Identified MU leader and physician champion
- Medium to high level EMR adoption

Disclaimers

Hospital Based Meaningful Use: This service is provided for ambulatory eligible providers using Centricity EMR or Centricity Practice Solution (CPS). These services do NOT cover inpatient EMR measures and reporting.

Custom Forms/Reports: Report analysis does not include any modification or customization of forms.

Basic Adoption: Practices with a very basic level of adoption or those that are implementing EMR and MU simultaneously may require more support.

Guarantees: This program does not guarantee that the customer will receive MU incentives. It is designed to educate and guide customers through the necessary steps. The customer is responsible for completing the required data entry to drive the reporting.

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