

# Optimize your imaging service and better serve your community.

## Imaging is at the center of everything you do.

It's where care pathways are created, spanning throughout Bon Secours Mercy Health. When you standardize processes and leverage advanced technology to bring efficiency and connectivity to your imaging department, you improve the experience for both providers and patients, while increasing access and streamlining operations. All while staying true to the mission, vision, and values that make Bon Secours Mercy Health an invaluable asset to the community.



of all hospital and health system visits include at least one imaging test.<sup>1</sup>

## A winning team

Building on our history of working together to bring quality care to your community, we are poised to take imaging to a new level.

### Bon Secours Mercy Health

#### Expertise in:

- Serving communities with the highest quality of healthcare at the most effective cost
- Delivering innovation through standardization and operational excellence 2023 goals
- Growth, innovation, quality of care, operational excellence



#### Expertise in:

- Imaging technology and asset management
- AI, software, and data and analytics
- Imaging workflow, patient flow and change management
- BSMH partnership and engagement—always first priority

## Together, we are building Imaging Service of the Future



Operates efficiently



Provides fast, standardized exams



Delivers exceptional image quality



Creates and perfects a positive patient experience



Leverages innovation to improve outcomes



Envision a Bon Secours Mercy Health Imaging Service of the Future where you can see more things, diagnose and treat more confidently, and do it faster with a better experience—plus you'll have data to measure anything you want.

**Cindy Goss**

Solutions Leader, Imaging—GE HealthCare U.S. & Canada

## What the future looks like

With Imaging Service of the Future, you can expect:



### Improved operational efficiency

- Ability to leverage economies of scale from staffing, to patient access, to purchasing
- Technology that's up-to-date and easily upgraded
- A standardized IT and digital infrastructure
- Greater access to data



### Consistently met growth goals

- An optimized footprint
- Better resource utilization (equipment and staff)
- Increased referral rates
- Innovative outreach strategies
- Optimized clinical standardization, driving excellence



### Enhanced patient experience

- Redesigned processes to improve patient access
- Tech updates (AIR™ Recon DL) to minimize scan time
- Standardized exposure and contrast protocols
- A patient satisfaction program monitored by metrics



1. Smith-Bindman R, Miglioretti DL, Johnson E, et al. Use of diagnostic imaging studies and associated radiation exposure for patients enrolled in large integrated health care systems, 1996-2010. JAMA. 2012;307(22):2400-2409.  
 2. Using AIR Recon DL. GE HealthCare data on file  
 3. Using Protocol Manager software, yielding increased utilization and reduced downtime. GE data on file.  
 4. Humber River study employing GE Command Center with AI Medical Imaging Tile to optimize scheduling