



Electronic data interchange and proactive services for customers using revenue cycle management solutions from the Centricity portfolio



# Accelerate revenue cycle performance



## Key features

- Tight alignment with payers enables mandates, updates and other payer-specific adjustments are addressed and communicated
- Management of payer connections and ownership of payer issue resolution
- Web-based tracking and reporting of pertinent data, including transaction volumes, file and claim levels, rejection highlights, and rejection details
- Best-practice workflows and automated task management to streamline follow-up
- Notification of changes in payer processing to enable continuous transactions

Centricity EDI Services combines revenue cycle expertise and proven services to help speed up the revenue cycle and increase productivity. Proactive monitoring and support help to detect payer issues—often before you even realize there’s a problem.

## Fully integrated workflow solution for your revenue cycle software

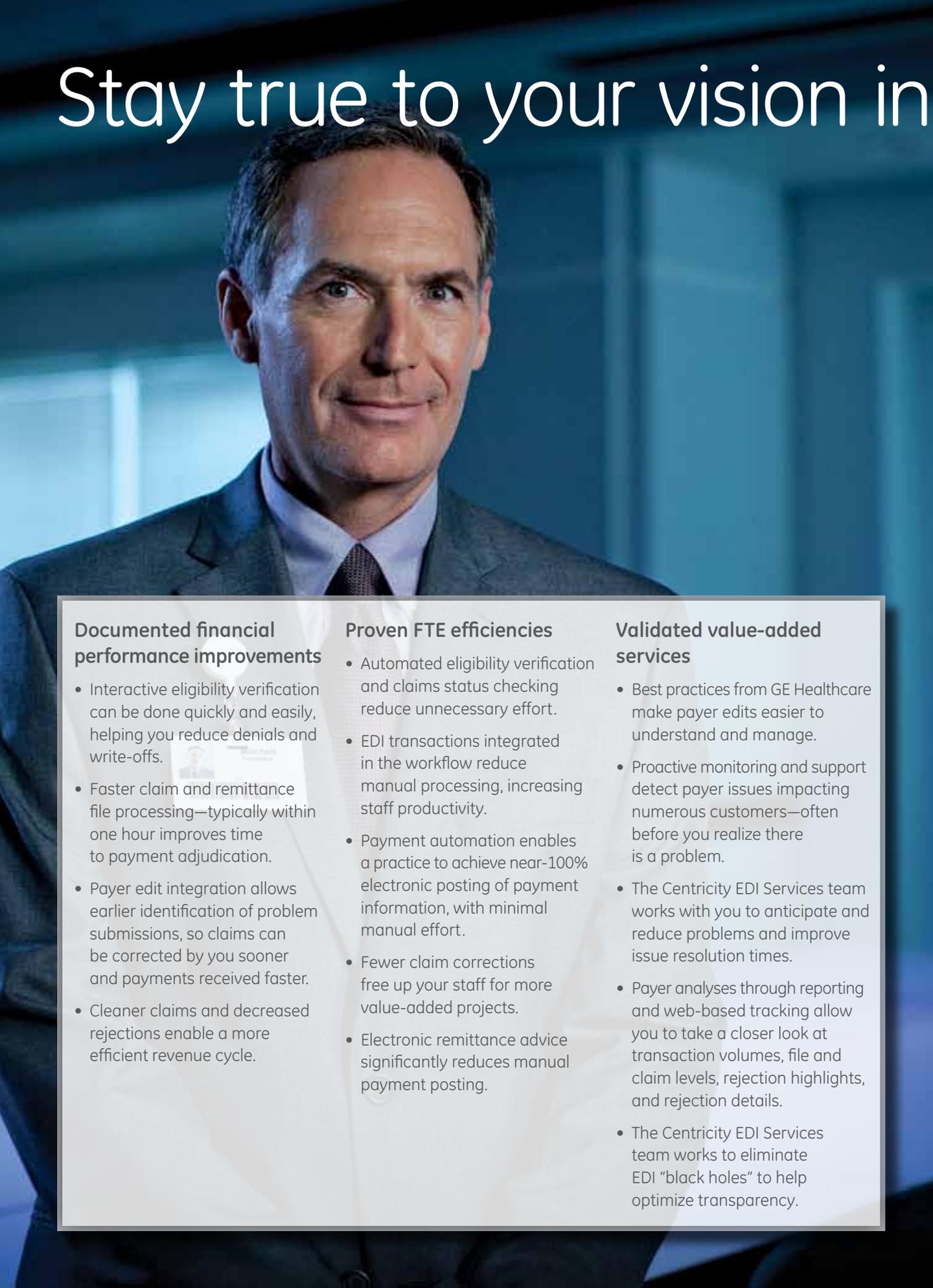
Centricity EDI Services is a proven all-payer clearinghouse and proactive services offering that helps you reduce costs and A/R days, while optimizing profitability. Centricity EDI Services enables scheduling-to-payment workflow that electronically connects you to virtually any payer. Exclusively for Centricity Business, Centricity Group Management, and Centricity Practice Solution customers, Centricity EDI Services fully integrates eligibility, claim, and remittance data into your revenue cycle solution to help you improve efficiency and reduce inaccuracies in the billing process.

## We’ll monitor your revenue cycle, so you can focus on patient care

Centricity EDI Services allows your organization to process and track claims through the entire billing cycle. Beginning with the first patient encounter, your staff can proactively verify insurance eligibility.

Once claims are submitted, Centricity EDI Services provides daily proactive monitoring of all transactions to identify issues and automatically generate claims status inquiries. Thus preventing processing delays—before they can have a negative impact on your bottom line. Centricity EDI Services can be quickly implemented, and GE Healthcare staff will begin monitoring your revenue cycle performance immediately while also managing the technical backend—so you can focus on delivering healthcare and business operations.

# Stay true to your vision in a changing landscape



The landscape in which you operate is complex and evolving, but your primary goals remain consistent. Centricity EDI Services helps you stay on course.

## Accelerate financial performance and profitability

In the face of declining reimbursements, changes in patient coverage, and increased competition, you must reduce claim rejections and denials, write-offs, and the time required to submit and remit a claim. Centricity EDI Services streamlines financial operations, provides greater insight into financial performance, and helps you identify any issues before they disrupt or delay payments.

You must also avoid any disruptions to your revenue cycle due to ICD-10, 5010 and other regulatory mandates. Centricity EDI Services is ICD-10 and 5010 ready, helping customers prepare for compliance well in advance of the mandated deadline.

## Reduce manual “corrections” that may result in errors

Eligibility verification, claim submission, posting remittance, and status checking by hand are extremely time-consuming, error-prone, and costly. Centricity EDI Services links you electronically to virtually every payer for the processing of claims and electronic remittance advice. It automates eligibility verification, EOBs, referrals, and authorizations, while managing attachments, claims and remittances, and claims status checking, reducing unnecessary effort. By reducing the number of claims that require manual corrections, you’ll reduce the chance for errors. And you’ll free up staff for more value-added projects, increase staff productivity, and streamline information access.

## An extra set of eyes, without the extra FTEs

Imagine having an extra set of eyes to manage and proactively monitor your revenue cycle—without using any additional FTE resources. That’s the value of EDI Services from GE Healthcare.

Centricity EDI Services provides results-based solutions that help you manage the collection process using fewer resources. Our expert service and integrated software offering can help improve the management of your revenue cycle.

By combining GE Healthcare’s proactive monitoring services with an integrated approach that automates and standardizes the billing process, GE Healthcare’s full-service EDI solution delivers measurable improvements that impact your ROI:

- Improved financial performance
- Improved FTE efficiencies
- Enhanced integrated workflow
- Support for EDI 5010 standards

Centricity EDI Services’ automated check points throughout the claims process have been shown to produce quantifiable results for revenue cycle management customers, who experience fewer rejections, faster turnaround times, and reduced days in accounts receivable.

## Documented financial performance improvements

- Interactive eligibility verification can be done quickly and easily, helping you reduce denials and write-offs.
- Faster claim and remittance file processing—typically within one hour improves time to payment adjudication.
- Payer edit integration allows earlier identification of problem submissions, so claims can be corrected by you sooner and payments received faster.
- Cleaner claims and decreased rejections enable a more efficient revenue cycle.

## Proven FTE efficiencies

- Automated eligibility verification and claims status checking reduce unnecessary effort.
- EDI transactions integrated in the workflow reduce manual processing, increasing staff productivity.
- Payment automation enables a practice to achieve near-100% electronic posting of payment information, with minimal manual effort.
- Fewer claim corrections free up your staff for more value-added projects.
- Electronic remittance advice significantly reduces manual payment posting.

## Validated value-added services

- Best practices from GE Healthcare make payer edits easier to understand and manage.
- Proactive monitoring and support detect payer issues impacting numerous customers—often before you realize there is a problem.
- The Centricity EDI Services team works with you to anticipate and reduce problems and improve issue resolution times.
- Payer analyses through reporting and web-based tracking allow you to take a closer look at transaction volumes, file and claim levels, rejection highlights, and rejection details.
- The Centricity EDI Services team works to eliminate EDI “black holes” to help optimize transparency.

# The GE Healthcare difference



## Everything you need to optimize your revenue cycle.

### Centricity EDI offerings

Centricity EDI Services offers a robust portfolio of services that enable you to focus on your business while streamlining processes and workflow.

- Eligibility verification
- Electronic claims
- Electronic remittance
- Automatic claim status inquiry
- Paper claim services
- Hosted claims management
- Denial/rejection management
- Advanced payment tracking/Late payment finder
- Payment Automation
- Analytics Dashboard

In a crowded marketplace with numerous dedicated clearinghouse vendors, Centricity EDI Services stands apart—with integrated, intuitive workflow, better insight, and robust services.

### Fully connected to your revenue cycle solution

Centricity EDI Services fully integrates with Centricity Business, Centricity Group Management, and Centricity Practice Solution, creating an intuitive scheduling-to-payment workflow that encompasses all billing activities. By managing claim and remittance data from within your revenue cycle management solution, you can improve productivity and obtain better insight into financial performance.

### Business intelligence and comparative analytics you need

You are challenged continuously with decreasing reimbursement rates, claim denials and improving staff productivity to help control costs. Centricity EDI Services provides access to actionable reimbursement and productivity insights for rapid, peer-to-peer performance benchmarking as well as utilization and compliance analysis to accelerate cash flow and improve operational efficiency.

### Benefit from better vision

GE Healthcare doesn't just provide you with a method for conducting clearinghouse transactions. Centricity EDI Services helps you produce cleaner claims, track their status, and accelerate remittance. By providing a closer look at transaction volumes, file and claim levels, rejection highlights, and rejection details, Centricity EDI Services helps you identify areas for improvement. Proactive monitoring services anticipate problems and detect payer issues before they have the opportunity to disrupt cash flow, improving financial performance.

### Proven, robust services

More than 2,000 healthcare organizations currently entrust GE Healthcare with their financial success by using Centricity EDI Services to manage over 200 million claims annually. GE Healthcare provides a complete offering that delivers consistent results for customers who demand high quality and reliability when it comes to managing claim volume. Centricity EDI Services are EHNAC certified, reflecting transactional quality, operational efficiency, and data-security capabilities. Customers value this reliability.

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## About GE Healthcare

GE Healthcare provides transformational medical technologies and services to meet the demand for increased access, enhanced quality and more affordable healthcare around the world. GE (NYSE: GE) works on things that matter – great people and technologies taking on tough challenges. From medical imaging, software & IT, patient monitoring and diagnostics to drug discovery, biopharmaceutical manufacturing technologies and performance improvement solutions, GE Healthcare helps medical professionals deliver great healthcare to their patients.

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