



# We give you the 360 view. You keep everyone engaged and focused on your patients.

Today's busy radiology groups face an intense escalation of challenges affecting quality care and outcomes.







Communications



Strategic Decision-making



GE Healthcare understands the complexities and new pressures, from high staff turnover to the challenges of fully supporting remote facilities to the heightened need for deciphering data to enable better decisions-making.

With Imaging 360 for Operations, you can cultivate a more engaged, skilled, and connected staff to improve clinical outcomes and foster higher patient satisfaction.



## We're making it simple.

Resolving your many challenges, simply, requires a comprehensive solution that you can easily access from a single point. That's what Imaging 360 for Operations delivers—a 360 view of your operations with 360 access through a simplistic, intuitive home-base.

With easy access to enterprise-wide, operations insights, you can make data-based decisions anytime, everywhere. And as technologies evolve, your SaaS-based tools update automatically, so you'll always have the latest technology at your fingertips.

We've even made it easy to select the best solution set for your team's challenges. Our integrated team of technology experts works with you from discovery through implementation. And they help inspire digital adoption. That's maximum value with minimum disruption...and cost.

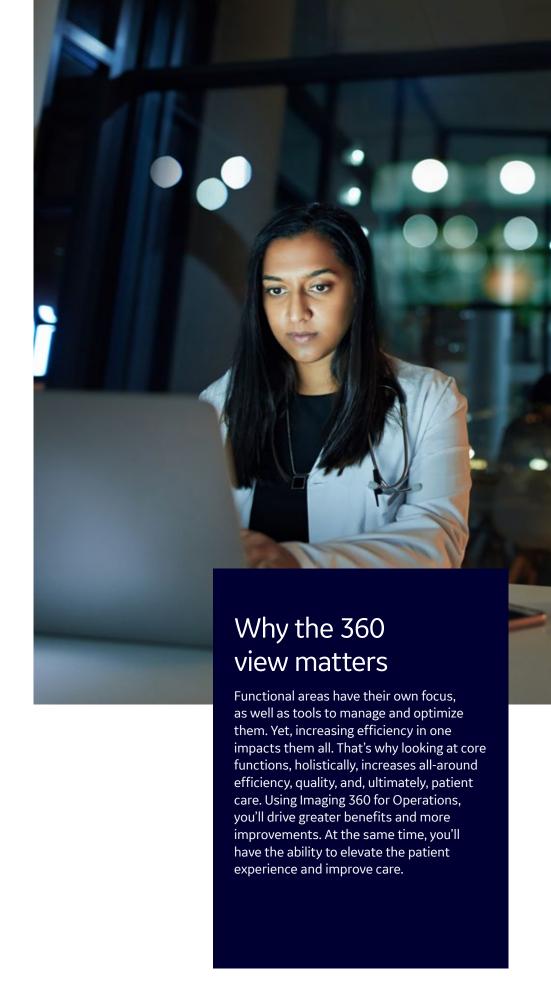
## From insights to action

Your complete, 360 view into operations helps you optimize efficiency across your imaging enterprise, delivering solutions for core imaging operations functions, such as:

- Protocol Management
- Staffing
- **Operational Analytics**
- Scheduling Optimization
- Dose Management
- Remote Scan Assistance

They may feel distinct, but they are very much intertwined. That's why Imaging 360 was developed by GE Healthcare's efficiency experts.

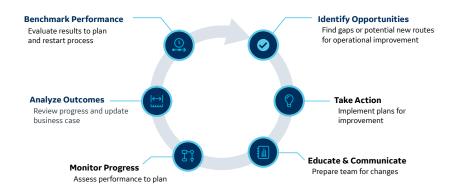
Each Imaging 360 for Operations component provides powerful tools, insights, and functionality. But together, they amplify your ability to increase the depth and breadth of insights faster than ever before, so you can identify significant time and cost savings and take action. Data-based insights help you resolve day-to-day operational challenges so you can deliver care in a cost-effective way and improve clinical outcomes.



# Imaging 360 for Operations is the comprehensive solution you need.

Perhaps the most powerful benefit of Imaging 360 for Operations is its enablement of continuous improvement. Its design helps you solve for the challenges of today while working toward an even better tomorrow. Take a look at how we've applied our continuous improvement design to the operational drivers of Radiology.

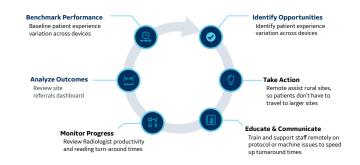
## Continuous Improvement Design



#### **Protocol Improvement**



#### **Patient Journey**



#### Scheduling Improvement



#### Dose Management



## **Imaging 360 for Operations** Solution components

### **Imaging Insights**

provides the holistic assessment of the department, offering actionable insights that remove the friction in the workflow and identify how resources can be optimized (human and equipment). These insights can help create customer- and patient-centric solutions aimed at better healthcare.

#### What customers are saying

Thanks to the dashboard analytics, we were able to quickly compare schedule duration to the actual exam time and adjust to fit with reality. In just a few weeks, we had an 11 percent increase in knee exams."

Paolo Sana HOSPITAL KIRCHBERG LUXEMBOURG CITY, LUXEMBOURG

#### **Imaging Protocol Manager**

delivers consistency, governance, and efficiency to imaging protocol management by automating many of its processes and eliminating workflow interruptions. The resulting time savings frees staff to focus on patients, training, and other high-value work.

The same protocols everywhere make it easier for staff to move to different locations. With protocol management you only need one person skilled on protocol editing on staff."

Tim Szczykutowicz, PhD, DABR ASSOCIATE PROFESSOR, DEPARTMENT OF RADIOLOGY UNIVERSITY OF WISCONSIN

#### **Digital Expert Access**

puts expertise anywhere its needed, giving staff the opportunity to collaborate with their colleagues, anytime, from anywhere. These in-the-moment experts can remotely assume controls to demonstrate technique and help with less common procedures. These tools also help accelerate training for new hires.

66 With [Imaging 360] the very experienced staff will support the less experienced staff, delivering support. But at the same time, they provide training and education."

Dr. Christopher Ahlers RADIOLOGIST AND CEO, RADIO MED

#### DoseWatch

helps ensure optimized lowest dose, enterprise wide, with a solution that automates oversight, identifies opportunities for improvement, and sounds alerts to mitigate and eliminate issues. Using this solution helps alleviate staff from the complexity and worry that come with dose management. And it helps empower confidence in your staff that they're delivering quality care, safely, but with less effort and improved accuracy.

[Using DoseWatch] the team was able to establish reproducible protocols from one machine to another. It's very important for radiologists because it allows them to have comparable images of identical quality.

Dr. Caroline Larrousse RADIOLOGIST, HRS, HOSPITAL KIRCHBERG

### Radiology Operations Module

uses historical data to understand patient no shows and performs real time analysis of your schedule, today, to help predict and mitigate patient no shows. Studies show patients failing to keep appointments can be as high as 6.5% or more. This solution can help ease the pressure your staff feels to fill schedule slots as well as the added time and frustration that come along with last minute scheduling. With the Radiology Operations Module, the unpredictable becomes predictable and fixable.

Initially we had a 31% cancellation rate and a 5.6% no show rate. We started to look at how we were using the modalities. With just a few tweaks, and no additional staff, we have seen an improvement that translates into \$100,000 more revenue in one year."\*

Sue Kilpatrick CHIEF OPERATING OFFICER, CHATTANOOGA IMAGING

<sup>1.</sup> H. B. Harvey MD JD, C Liu MS, J. Ai BS, et al, Journal of the American College of Radiology, Vol14, Iss13, P1303-1309, "Predicting No-Shows in Radiology Using Regression Modeling of Data Available in Electronic Medical Record"



Want to see what Imaging 360 for Operations can do for you? Contact us, today.

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