



Revolution

OnWatch

Reduce disruptions. Enhance care.

gehealthcare.com



Your mind starts to race when your imaging system fails

Unplanned imaging system failure is more than a simple inconvenience to your day; it can affect patient safety and comfort, staff satisfaction, financial performance, and your organization's reputation.

OnWatch from GE Healthcare can help:



Improve on-time scheduling



Optimize productivity



Streamline operations

Today's healthcare environment is more challenging and complex than ever. In order to meet the ever-growing demands for quality, productivity, and patient safety, healthcare organizations must utilize innovative approaches.



OnWatch from GE Healthcare

A proactive solution

Traditionally, healthcare providers have taken a reactive approach to repairs by fixing equipment only when it breaks down. This approach will lead to loss in revenue, increased patient and staff stress, and cause disruptions from unplanned events that impact your entire organization.

With OnWatch from GE Healthcare, there is now a proactive solution. OnWatch gives you the opportunity to handle potential issues before they happen, bringing a higher level of efficiency to your organization. A better diagnosis of early system failures provides technicians with more insight for system repair needs—eliminating major failures, decreasing downtime and making service time more productive, which lowers service costs.

To achieve this, OnWatch leverages a combination of software algorithms and fault-detection models refined across GE Healthcare's large installed base, along with intervention from remote engineers that analyze any anomaly detected. In the event that a remote fix cannot occur, an on-site service event will be performed based on the game plan provided by the remote engineer.

The automated alerts continuously monitor critical subsystems in the image chain to reduce unplanned downtime and ensure optimal image quality to make your organization more dependable and productive for patients and staff alike.

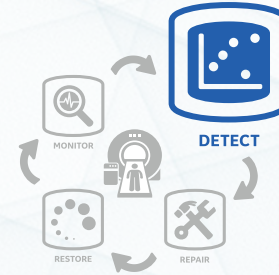


Your 24/7 virtual on-site field engineer



Sense, monitor, communicate

OnWatch constantly monitors your machines to make sure each part is operating as it should.



Analyze, detect, diagnose

If OnWatch detects an abnormality in the machine, the support system will receive an alert.



Restore, scan, resume

Once the machine is repaired, you can resume quality care for your patients.



Diagnose, schedule, repair

When an automated alert is generated, the remote engineer will diagnose the issue with the system and either fix it remotely or schedule an appointment for on-site service, providing a game plan with the required parts.

3 ways OnWatch makes dependability a reality



1) Productivity

- 24/7 monitoring of your environment, systems, and operations
- Significantly reduces service calls
- Helps shift unplanned downtime to planned downtime



2) Reliability

- Limits machine downtime
- Maintains your imaging schedule



3) Financial stability

- Increases exam revenue and the department's ROI
- Reduces money spent on repair costs

We've crunched the numbers

How OnWatch can improve your organization

10% +

fewer unscheduled
system interruptions¹

Discovery

~35% ▼

less unplanned
downtime per system¹



39% ▼

reduction in time needed
to service system¹

An average of

\$20,000/year

can be saved with a 1%
improvement in MR system uptime²

¹ Average improvement based on the following:
GE White Papers - Proactive Digital Service for MR Scanners: Evaluating User Impact (2017);
Determining the Benefits of Proactive Digital Service for Computed Tomography Scanners (2014)

² GE calculations based on Decision Resources Group and CMS.gov data (2017);
API Healthcare (2015); Global Hospital Executives Insights - ITG Market Research (2015)

To learn more about how OnWatch will improve your organization or to start your subscription, contact your local GE Healthcare rep.



GE Healthcare provides transformational medical technologies and services to meet the demand for increased access, enhanced quality and more affordable healthcare around the world. GE (NYSE: GE) works on things that matter – great people and technologies taking on tough challenges.

From medical imaging, software & IT, patient monitoring and diagnostics to drug discovery, biopharmaceutical manufacturing technologies and performance improvement solutions, GE Healthcare helps medical professionals deliver great healthcare to their patients.

Imagination at work

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