



GE Healthcare
Surgery
384 Wright Brothers Drive
Salt Lake City, Utah 84116
U.S.A.

December 28, 2007

Dear Valued Customer:

I am excited to share with you that we have reached a major milestone today. Our independent third party expert has notified the FDA that our processes and the OEC® 9900 c-arm product are compliant. In addition, we have submitted our own comprehensive report to FDA on all of the steps we have taken to come into compliance with all appropriate FDA regulations and findings. These are the final requirements before the FDA will re-inspect our Salt Lake City facility.

While the FDA's timeline is out of our control, they have 35* days from receipt of our report to schedule and begin their re-inspection. The actual length of the re-inspection is at the discretion of the FDA, however they have 45* days after the re-inspection is completed to notify us on their decision and if we are able to resume shipping. Once we receive FDA approval, we will begin shipping the OEC® 9900 c-arm -- a product that is sure to exceed your expectations regarding ease of use, overall reliability and outstanding image quality.

By re-designing more than 300 processes, applying over a half million hours to product engineering and running more than 40,000 tests on the 9900 c-arm, our business is proving how incredibly reliable that c-arm, and all future GE OEC products, will be. As we've said over the past several months, we'll ship when we get it right and we are very close.

The undeniable loyalty you have shown has driven our employees' commitment to getting this right as quickly as possible. I know you will share in my excitement of GE OEC returning to the market with a product that is sure to delight you, our valued customer. If you have any questions or concerns regarding our products, I encourage you to reach out to your sales representative or contact our 24/7 customer service center at 800-874-7378, option 8.

I look forward to notifying you as soon as we are cleared to ship.

Thank you,

A handwritten signature in cursive script that reads "Pete McCabe".

Pete McCabe
President and CEO
GE Healthcare Surgery (OEC)

** As stated in the Consent Decree*