



GE Healthcare
Surgery

384 Wright Brothers Drive
Salt Lake City, Utah 84116
U.S.A.

March 5, 2008

Dear Valued Customer:

I am happy to tell you that the FDA completed their re-inspection of our Salt Lake City facility on February 22nd. Within 45 days of the completion of the inspection, we expect the FDA to notify us if we appear to be in compliance with the conditions of the consent decree and can resume shipping. Based on the three issues they identified during the inspection and our response to them, we are hopeful we will receive a positive response.

Over the last several months, we have taken actions to ensure we have the capacity and processes in place to respond to the orders you have already placed with us or plan to place in the near future. The manufacturing team has created a third shift, and has spent extensive time testing and refining our improved production processes. These actions will help fulfill our current backlog orders quickly and allow us to provide our loyal customers with the equipment needed to provide patients the ongoing care they require and deserve. In short, the manufacturing team is ready with expanded capacity.

Soon after the FDA notifies us that we can resume shipping, we will be contacting OEC® 9900 Elite customers. If you are currently waiting for a new 9900 Elite, your sales representative will want to discuss delivery terms. If you already have a 9900 Elite in your facility, a service engineer will call to schedule an update, at no charge to you that will improve your 9900's reliability.

Once again, I want to thank you for your loyalty to GE and our OEC surgery systems. Our commitment to you is that the products, service, expertise and overall support we'll consistently deliver will meet your exacting standards and will be well worth your wait.

Thank you,

A handwritten signature in cursive script that reads "Pete McCabe".

Pete McCabe
President and CEO
GE Healthcare Surgery (OEC)