



GE Healthcare

GE Healthcare, Surgery  
384 Wright Brothers Drive  
Salt Lake City, Utah 84116  
U.S.A.

**Certified Mail Return Receipt Requested**

## **URGENT RECALL NOTICE**

**PLEASE TAKE ACTION TO INFORM ALL USERS OF THE RELEVANT SYSTEM (S) OF THESE ISSUES AND HOW TO ADDRESS THEM**

September 28, 2007

FMI 15027/15065/15066

**To: Hospital Administrator  
Director/Manager of Radiology**

**Subject: Product Safety Issues**

**Affected Products: GE OEC InstaTrak 3500**

You are receiving this notification because our records indicate that your facility has an OEC InstaTrak 3500.

A potential tip hazard has been discovered with the OEC InstaTrak 3500, when the articulating monitor arm is fully extended sideways from the base of the Workstation (see figure. 1)



Figure. 1



Figure. 2

Do not fully extend the articulating monitor arm of the OEC InstaTrak 3500 Workstation beyond its base to avoid tipping (see figure. 2). Please use the workstation handles to move the workstation during normal use and transport of the system.

A GE Healthcare Field Service Engineer will be contacting your institution in the near future to place a warning label on the articulating monitor arm of your OEC InstaTrak 3500 Workstation at no cost to you. Enclosed is an update to the operators' manual. This update should be kept with the original operators manual and accessible to the user.

A permanent solution is currently under development and will be provided to your facility at no charge when the solution becomes available.

**If you have any questions or concerns regarding these issues, please do not hesitate to contact GE Healthcare Customer Service. For US Customers please contact GE Healthcare Customer Service at 1-800-874-7378 or 1-801-536-4688 as we are available 24 hours per day, 7 days a week.**

We apologize for any inconvenience and thank you for your attention.



**Pete McCabe**  
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GE Healthcare, Surgery