

# iCenter for Diagnostic Imaging

Your doorway to total asset management

Whether it's increasing revenue through asset utilization, managing costs or facilitating compliance, you need critical information to make the right asset management decisions for your diagnostic imaging equipment – and your patients.

When you protect your imaging investment with a GE Healthcare full-service contract, you can expect much more than timely service and support. Your contract includes iCenter,™ a web-based asset management tool that provides the data you need to make informed decisions spanning your equipment's life cycle.

## An information powerhouse – on your desktop

iCenter supports your process by delivering a wide range of accurate data directly to your desktop.

Even more, iCenter includes all diagnostic imaging assets serviced by GE – and streamlines access by consolidating information from multiple databases and placing it in one online location. You can even view assets from multiple facilities on the same screen.

From iCenter's home page, you can immediately review:

- Your inventory
- Your recent service activity
- Your PM compliance information

The screenshot shows the 'Equipment Status' section for 'ANYWHERE HOSPITAL (A12345)'. It features a summary table with columns for different modalities and their counts. Below this are two main sections: 'Open Service Requests' and 'Planned Maintenance Schedule'. The 'Open Service Requests' section shows a list of requests with details like date and technician. The 'Planned Maintenance Schedule' section shows a table with columns for '30 Day', '60 Day', '90 Day', and '24 Month' intervals, with rows for various modalities like CT, RIS, HR, HR, RIS, and X-Ray.

### Equipment Status

Access an "at a glance" view of current system health and proactive details on planned maintenance schedules by modality.

The screenshot shows a table titled 'Planned Maintenance Compliance' with columns for 'Description', 'Next PM', and 'Next PM' (repeated for each month from 2007 to 2009). The table lists various equipment types and their scheduled maintenance dates. A legend indicates that 'C' stands for 'Completed during month' and 'S' stands for 'Scheduled for month'.

Description	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM	Next PM
GEPT3000 DR	720	3 MONTH	Feb 22, 2009	Mar 22, 2009	Apr 22, 2009	May 22, 2009	Jun 22, 2009	Jul 22, 2009	Aug 22, 2009	Sep 22, 2009	Oct 22, 2009	Nov 22, 2009
GEPT3000 DR	720	3 MONTH	Feb 22, 2009	Mar 22, 2009	Apr 22, 2009	May 22, 2009	Jun 22, 2009	Jul 22, 2009	Aug 22, 2009	Sep 22, 2009	Oct 22, 2009	Nov 22, 2009
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GEPT3000 DR	720											

In addition, you can view detailed information and reports through areas designed to support your decision-making process throughout the life cycle of your equipment:

**• Asset Maintenance**

Contract coverage information, an inventory listing, planned maintenance schedules, service history and more.

**• Asset Utilization**

Current utilization by asset and benchmark – available by week, month or quarter.

**• Capital Planning Reports**

Analytical data for forecasting and capital planning provided upon request.

## Data when and how you need it

iCenter is designed to meet the diverse needs of your organization – from facilities personnel to department supervisors to executives. Whether it’s a planned maintenance schedule or a capital planning report, your staff has quick and easy access to critical information:

- 24/7 online availability
- Single sign-on security for information access control
- Remote assistance via *Contact GE*

**Free and easy to install**

iCenter is included at no additional charge for all GE Healthcare full-service contract customers. Installation is quick and easy. Contact your GE Sales or Service Representative for details.

**Equipment Inventory**

Modality: All Download Printable Version Refresh

Please Select a Modality

Customer ID: ANP/WHEN HOSPITAL (A12245)  
Date as of: Wed, Apr 11, 2006

Billing Account	System ID	Description	Modality	Manufacturer	Cook Counter	Contract Number	Contract Type	Next due
141650	70210001	UHR135ED19	CT	GE	726	0213619	CONTRACT	Expiring
141650	7021001001	CENTROV A1000	US	GE		N/A	NON CONTRACT	Update
141650	7021001002	CENTROV A1000	US	GE		N/A	NON CONTRACT	Update
141650	7021001003	CENTROV A1000	US	GE		N/A	NON CONTRACT	Update
141650	7021550002	CRVOCEN	MR	GE		0213619	CONTRACT	Update
141650	7021550005	SRNA MR1 RTHCSFO First	MR	GE	734	0213619	CONTRACT	Update
141650	702155881	SUPROVA WORK STAIR	NM	GE		N/A	NON CONTRACT	Expiring

**Equipment Inventory**

Drill down to granular information regarding your active equipment inventory.

**Contact GE**

**Please Note:** This page should be used for reporting issues / questions related to the System IDs listed in Step 2. For any other questions or issues, please contact your local GE Healthcare Service Representative.

Step 1. Select Modality:

Step 2. Select System ID:

Step 3. Contact Name And Phone Number:

Step 4. Select Equipment Status:  
 Hard Down  Partial Down  Quick Question

Step 5. Select Problem Type:  
 System Problem  Application Question

Step 6. Enter Question or Description of Problem (max. of 1000 characters):

**Contact GE**

Initiate a request for service or applications support on any system listed in your diagnostic imaging inventory.

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