

# Creative solutions to your emergency department challenges

Performance Solutions from GE Healthcare takes a collaborative and rigorous approach to helping you significantly improve your emergency department (ED). We partner with your team to design solutions that reduce redundant tasks; establish standardized procedures, processes and roles; and gain interdepartmental cooperation to impact ED throughput. Using GE-proven methods such as Change Acceleration Process (CAP), Work-Out™ and Lean Six Sigma, we help you achieve emergency services operational excellence.

GE Healthcare's Performance Solutions group combines highly talented people who utilize proven methodologies to help you implement sustainable change; improve operational, clinical and financial outcomes; maximize market share opportunities and develop strong processes to support the demand of the ED cycle. This comprehensive engagement sets you on the path to true departmental transformation through efficient, seamless and compassionate emergency care services.



# GE – innovative solutions to optimize your emergency services

We know your clinical and operational challenges. We understand your goals. As a leader in the healthcare industry, GE is instrumental in developing and delivering innovative healthcare technologies and services. Our Performance Solutions team will help address your most critical issues:

- Ambulance diversions
- Left without being seen
- ED length of stay
- ED holding of inpatient admissions
- Low morale and high turnover

We partner with you to identify and pinpoint critical areas for improvement. And because we know that you have tried to solve these complex issues before, we deliver GE tools to help you implement system-level change needed to achieve long-term cultural and operational success.

With this expertise, GE provides the greatest opportunity for positive outcomes in a business where positive outcomes are as critical as life support.

## Proven Performance

GE's unique approach consistently delivers long-term, measurable results with operational improvements from arrival to discharge/disposition. For example, we helped a 300-bed, Level I Trauma Center in southern California streamline services and increase capacity by 28 additional patients per day. The changes raised staff and patient satisfaction – with the potential for \$3.6M in ED collections annually and \$10.8M in inpatient revenue.

Performance Solutions will tend to the health of your emergency department, so you can focus on the health of the communities you serve.

For more information, contact GE Healthcare's Performance Solutions group:

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imagination at work