

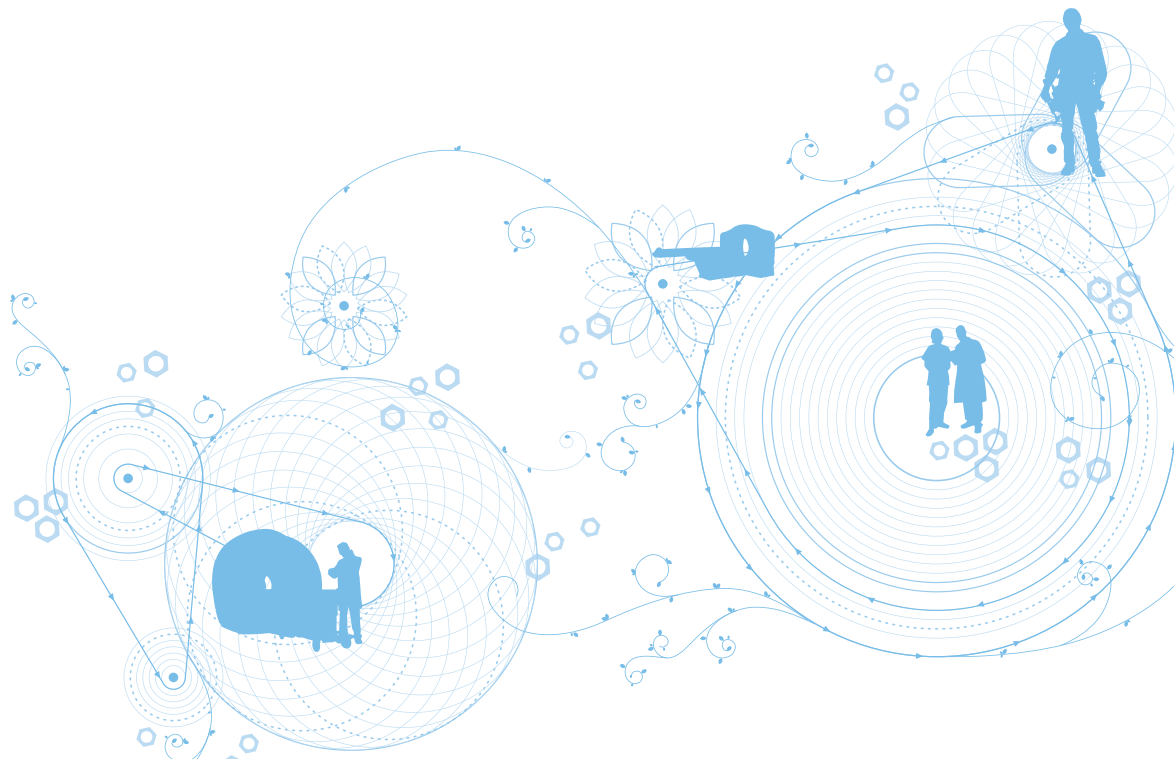
InSite™ OnWatch

The ultimate uptime protection for your CT system

It's a CT owner's nightmare: Your waiting area is full, tomorrow's schedule is loaded and — without warning — the CT tube fails. Now you have to reschedule patients or send them elsewhere. The emergency repair will be expensive. You'll lose exam revenue. And who knows how long you'll be down?

That doesn't have to happen. InSite OnWatch from GE Healthcare can stop unplanned downtime due to tube failures before it occurs — even before you know anything is wrong. The service, for GE LightSpeed® 16 and VCT scanners, monitors your systems remotely and predicts when a tube may be about to fail. Then, if necessary, GE Healthcare will arrange a planned replacement around your schedule.

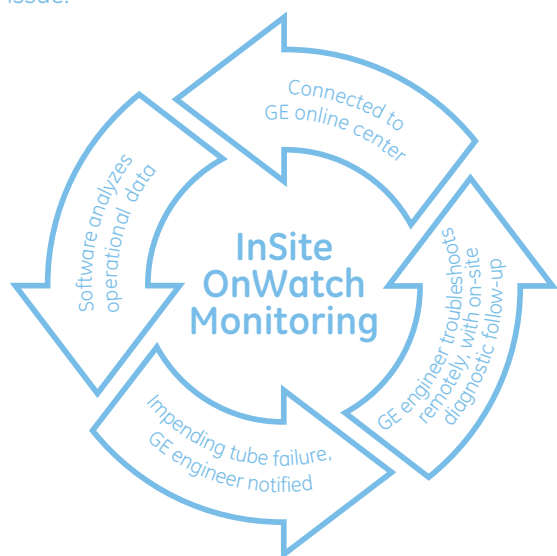
No patients are inconvenienced. Your imaging revenue is protected. The repair is done when it is convenient for you.



Delivering peace of mind

InSite OnWatch is our latest advance in early remote detection via broadband connectivity. It helps protect your CT tubes — the heart of your imaging systems — against costly unplanned downtime. Here's how it works:

- Your CT scanner is connected to the GE online center.
- Several times per day, sophisticated software analyzes operational data sent from your scanner.
- If our system detects anomalies that may signal an impending tube failure, it automatically notifies a GE online engineer.
- The GE online engineer remotely connects to your system, performs troubleshooting and contacts you to explain the issue.



It's that simple. Your GE field engineer will then visit your site to run additional diagnostic tests. And, if necessary, your field engineer will schedule a tube replacement at a time that does not affect your clinical workflow.

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imagination at work

Customers agree: It works

Many customers already can attest to the benefits of InSite OnWatch. Here's what our CT users are saying:

"I asked the GE Healthcare team members how they already had the parts here. They had been observing the scanner online and knew they would need a new tube soon, so they had ordered one. It truly was excellent service with little downtime required. They helped us to stay on time with our patient schedule. We really appreciate all that GE does to keep us up and running smoothly so we can 'be the best for those that need us.'"

Ginger Fisher
Imaging Supervisor
Cox Health Martin Center
Springfield, MO

"It was a nice, quick job. They got us back up and running and took just one day out of our schedule. They were very accommodating."

Stacey Schaeffer
Head CT Technologist
Rapid City Medical Center
Rapid City, SD

Protect your uptime

OnWatch service is another reason customers demand InSite Remote Diagnostics — over 45,000 imaging devices are connected with more coming online daily. Let InSite OnWatch protect your CT uptime and your imaging revenue. Contact your GE Healthcare representative today to learn more.

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