ASSET SERVICES

Helping You Meet Your Business and Clinical Goals.

Fast, reliable service, support and training

- **Maximize system uptime**
- **Optimize equipment performance**
- **Control network security**
- **Decrease training costs**
- **Increase staff productivity**

Healthcare Services Powered by Broadband

At GE Medical Systems, we realize that quality and speed are tightly linked in the process of improving patient care and driving down costs. That's why our comprehensive portfolio of high-speed broadband-enabled *Healthcare Services* are designed to work in tandem, helping healthcare providers improve quality, enhance performance, increase productivity and reduce costs.

A broadband link means a fast, secure connection, (up to 100 times faster than dial-up) greatly enhancing the performance of these GE products:

InSite™: 24/7 remote diagnostics and support, linking you and your imaging equipment directly to GE service and applications personnel to keep your operation running smoothly.

TiP™ Virtual Assist (TVA): Live, real-time Training in Partnership (TiP) applications training with remote console observation and shared system control by your imaging staff and GE trainers.

eFlexTrial™: Immediate online access to advanced software downloads to expand your imaging capabilities and try out new software at no charge for 30 days.

iLinq™: With one touch of the imaging workstation iLinq button, your staff can request service and support, track equipment utilization and communicate live with GE Medical Systems personnel.

Key Benefits

- Reduce downtime with 24/7 remote access to GE technical support.
- Improve productivity through remote, interactive TiP Virtual Assist applications training and troubleshooting.
- Expand imaging capabilities with immediate access to download advanced software with eFlexTrial.
- Decrease staff continuing education and training costs.
- Improve your ability to monitor remote network access.
- Increase privacy and security of data transmission.

For more information, visit or contact us at:
www.gemedical.com
1-800-643-6439

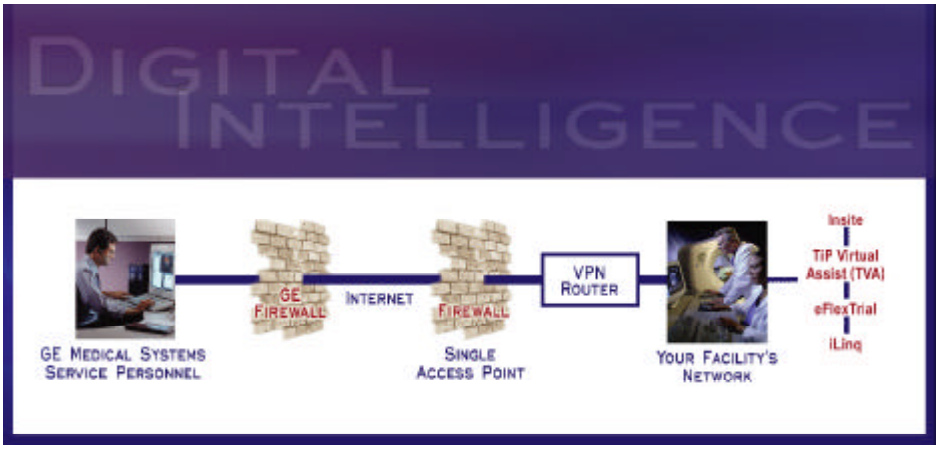
imagination at work

Healthcare Services Powered by Broadband

Broadband Requirements:
To enhance your productivity and performance with GE Medical Systems broadband-enabled tools, healthcare facilities must have the following capabilities:

- An Internet Service Provider (ISP) with a minimum of 500K bandwidth available.
- A compatible Virtual Private Network (VPN) router with IPSec tunneling and 3DES encryption (e.g. Cisco, Nortel, Checkpoint, Redcreek, Symantec, or other compatible router).
- Use of a firewall.

Upon request, GE Medical Systems will provide documentation outlining Healthcare Services Broadband design and technical aspects.



Unparalleled security

GE Medical Systems Healthcare Services broadband solution includes technical, physicial, and administrative controls to help you comply with HIPAA.

- Secure firewall protection with site-to-site VPN.
- Single point of access ensures privacy and security of connection.
- Ability to audit and track remote access.
- 3DES encryption.
- Monitoring by the GE Online Center.

Broadband Compatibility

- Available during the warranty period for all compatible GE equipment and as a standard feature on new and existing GE Service Agreements for compatible products.
- Compatible with select non-GE imaging systems for multi-vendor service customers.
- Compatible with GE Medical Systems Information Technologies Service VPN connectivity solution.

Broadband Implementation

GE provides broadband specialists and network consultants to assist in planning and implementing your facility's VPN. Your local GE team will work with you to:

- Assess compatibility with Healthcare Services broadband hardware.
- Plan and schedule VPN configuration.
- Engage and support your IT team.
- Receive appropriate approvals.

General Electric Company reserves the right to make changes in specifications and features shown herein, or discontinue the product described at any time without notice or obligation. Contact your GE Representative for the most current information.

©2003 General Electric Company

03-8716 8/03 Printed in USA

GE Medical Systems
Healthcare Services

Internet – gemedical.com
GE Medical Systems - Americas: Fax 262-544-3384
P.O. Box 414, Milwaukee, Wisconsin 53201 U.S.A.

GE Medical Systems – Europe: Fax 33-1-30-70-94-35
Paris, France

GE Medical Systems – Asia:
Tokyo, Japan – Fax: +81-425-85-5490
Hong Kong – Fax: +852-2559-3588