

Straight to the point

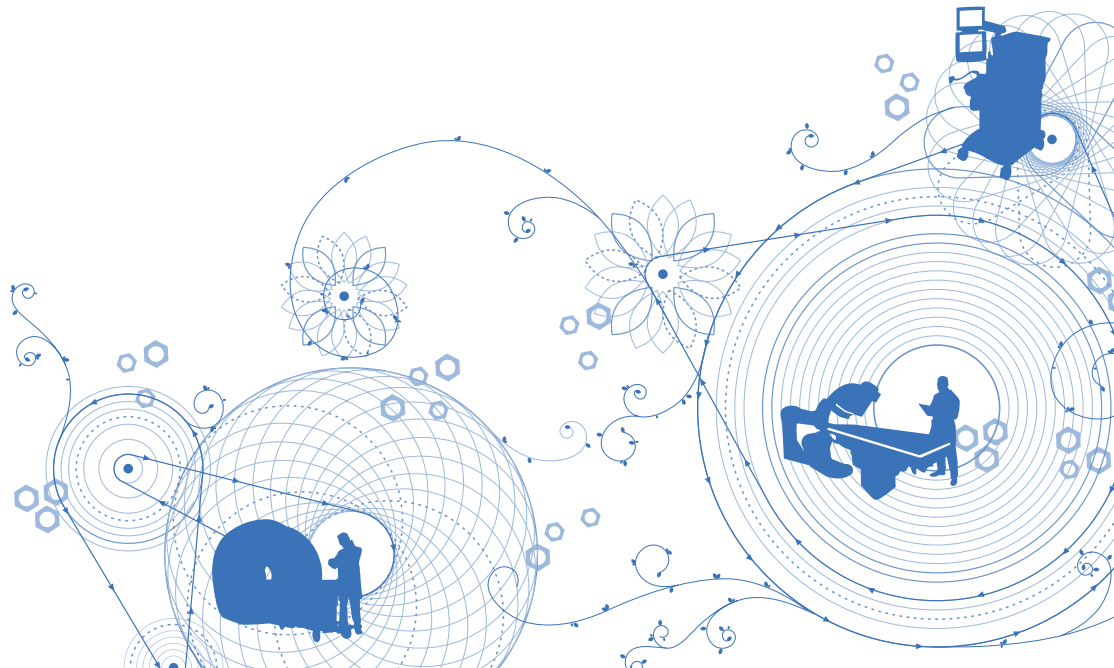


AssurePoint™ Services deliver the results and value you expect

Essential maintenance services performed exceptionally well. That's the advantage of AssurePoint Services. With GE Healthcare as your service partner, you can have confidence that your equipment is performing optimally, enabling your organization to provide efficient, high-quality patient care, day after day.

You can depend on:

- **A flexible range of service offerings** designed to meet standard operating needs as well as industry requirements
- **A fast, local response** from our large service force deployed strategically to help you maintain high uptime and equipment availability
- **Dependable results** from highly trained field engineers who maintain and repair your equipment with precision and speed — every time
- **Easy access to technical support**, so equipment issues can be managed effectively as they arise



- **Cost-conscious programs tailored to your priorities and desired spend**, so you can address budget realities without compromising quality
- **Authentic GE parts**, so you'll receive the right revision for your equipment
- **24x7 remote diagnosis and repair*** to identify performance issues sooner and resolve them faster. Our comprehensive remote support — with 200+ dedicated online experts — delivers the results you need. Through our proprietary technology, we can link to your critical clinical assets and deliver tools that help you avoid unplanned downtime:
 - **iLinq™ service** provides one-touch access to GE technical and clinical applications support, via the operator console, so techs can keep scanning and stay on schedule.
 - **InSite™ Remote Diagnostics** supports high uptime by seamlessly integrating your equipment with the GE digital services network, so our engineers can evaluate, diagnose and resolve technical issues remotely when you report a problem.

No muss, no fuss. Just practical, straightforward programs that deliver the outcomes — and value — you expect from your equipment service provider.

GE Service Engineers — exceptional support for you

Count on GE Healthcare to care for your equipment with one of the largest, most highly trained service forces in the industry. GE Healthcare deploys more service engineers per square mile across the United States than any other service provider. GE Healthcare field engineers average 15+ years of experience, and they bring exceptional technical skills, advanced tools for performance optimization and personal dedication to supporting your equipment. Their thousands of hours of rigorous training continue to raise the standard for service expertise, and they're equipped with the latest in remote service technologies.

The result?

Your systems are maintained with precision, diagnosed with speed and repaired with confidence every time. Customers tell us that our field engineers are more than service people. They become “part of the family” because of their dedication to going the extra mile every day for the people they serve.

*Not available on all products. Check with your GE Healthcare representative for availability.

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