

AcoustiCare

Your complete solution for ultrasound probe coverage

Forecasting costs for your ultrasound probes isn't easy. After all, expenditures are often dictated by unpredictable incidents, such as a user accidentally dropping a probe.

While GE Healthcare cannot prevent accidents from happening, our new AcoustiCare service offering can lessen the sudden financial impact of those incidents. With our AcoustiCare contract, you receive complete coverage for your ultrasound probes at a fixed price. So you can budget for your needs up-front and minimize unanticipated expenditures.

Meeting your demands with complete coverage

Your facility's unique imaging needs can place great demands on your ultrasound probes. Whether your site is a teaching institution, a high-volume department or a private practice, you can rest assured knowing that your probes are completely covered.



Our AcoustiCare offering includes:

- Unlimited general and specialty probe exchanges for your system. All exchange probes are OEM-tested and certified.
- TEE probes covered with up to four exchanges at no charge. Excludes excessive damage from improper cleaning.
- TEE probes exchanged at 50 percent after four failures.
- Online technical and clinical support, Monday – Friday, 8:00 a.m. – 5:00 p.m., CST.
- Next-day parts delivery.
- GE-recommended Equipment Quality Checks (EQC), with option to purchase additional Image Quality Checks (IQC) as needed for American College of Radiology (ACR) accreditation.
- 20 percent discount for repair parts and labor – regular and overtime.
- Remote diagnostics via InSite™ digital service, where available. Proper IT access required.

Your AcoustiCare contract also includes an interactive probe care tutorial DVD. To maximize your contract, GE Healthcare highly recommends that you maintain your probes with OEM-approved ultrasound accessories, such as bite guards and cleaning solutions. Accessories can be ordered by calling 1-800-558-2040; press option 2.

Take the first step

To start enjoying the benefits of AcoustiCare, contact your GE service representative at 877-213-1609. Your representative can provide you with all the information you need regarding the AcoustiCare offering.

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