

Count on us as your Biomed partner

Biomedical Service Programs

Patient care depends on functional biomedical equipment. With thousands of respirators, endoscopes, monitors and other devices to manage and maintain, it can be quite a challenge. GE Healthcare can help. We're the world's largest provider of biomedical equipment service.

We want you to have complete confidence in the peak performance of your assets. Whether it's our team providing direct service, or us supporting your efforts through tools and special programs, you can count on us to be there for all your biomedical service needs.

Smart people, smart tools

We have more than 1,500 biomedical technicians on our team, including over 250 specialists in laser, sterilizer, anesthesia, endoscopy, respiratory and clinical laboratory technologies. All receive ongoing education on a full range of modalities and devices. Their skills are augmented with leading edge tools. Using PDAs, they can track work orders, monitor job progress, and manage inventory on the fly. With asset management software, they capture complete service histories on your devices to aid in maintenance scheduling and regulatory compliance.



You call the shots

You decide what level of service you want and we'll make it happen. From time-and-material plans, to licensing of technology tools, to management assistance, and all the way up to full on-site support, we'll put together a program that protects your equipment and your budget.

Comprehensive Services

If your focus is 100% patient care and you prefer to leave device maintenance to someone else, GE Healthcare is there for you. Our extensive and well-trained team will provide all the planned maintenance and emergency service your departments require to meet patient needs and regulatory obligations. Using a set of digital tools and software, as well as proven management methodologies, our on-site support team offers single-source accountability and a proven track record in reducing costs and optimizing asset performance.

We also offer options for just planned maintenance or basic electrical safety inspections.

Bio-Professional Services

If you have your own in-house biomed service team you can still leverage GE Healthcare through a comprehensive range of resources and services we call Bio-Professional Services. These programs are designed to help you improve quality and control costs in your biomed service department. We can help you resolve your most critical management, compliance and workflow challenges.

We offer several options under the Bio-Professional Services program, including:

- *Leadership Program* – Integrating GE program management expertise and best practices within your organization through the addition of an on-site GE leader to facilitate staff performance and improve compliance.
- *Compliance Management* – Leveraging the skills and experience of GE's Compliance Specialists and our proprietary PRIDE Survey to analyze your biomedical operations and help you achieve constant readiness for regulatory review.
- *Digital Inventory* – Conducting a comprehensive inventory of your biomedical assets using bar-coding and PDAs to digitize data management and ensure accuracy of information and efficiency in the process.
- *GE Training Programs* – Providing access to the same professional training programs we use to train our own team of biomedical engineers on technology, procedures and compliance.
- *Data Management* – Creating a customized asset management "cockpit" via AssetPlus™ software that puts vital information right at your staff's fingertips using handheld PDA technology to track service and maintenance information.
- *Asset Tracking* – Utilizing radio-frequency identification technology, GE's Intellimotion™ solution allows for real-time locating of critical mobile assets such as IV pumps, portable monitors and wheelchairs. This program increases asset utilization and staff productivity while reducing equipment loss.

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