



Mac-Lab Product Information

GE Medical Systems Information Technologies

December 15, 2003

Cardiology Systems
PIL#: 2003-12-10

To: Original MAC-LAB (Classic) Customers

Subject: Product Service Discontinuance Notice – Date Change!

Dear Valued Customer:

We know it is important to your long range planning to have advance notice of changes in the status of older medical equipment. GE Medical Systems *Information Technologies* has established a policy of providing such advance notice to our customers. The purpose of this letter is to provide you with information about our inability to continue the support of some of our older Cardiology products.

Our records indicate that you own one or more of the products identified on the enclosed list. These units were manufactured and sold by Marquette Electronics/GE Medical Systems *Information Technologies*. **After December 31, 2004, we will no longer be able to write service contracts, supply parts, or otherwise provide service and support for the product(s) identified on the enclosed list. Any current active service contracts will be fulfilled.**

There are two reasons for this decision:

- 1) It is becoming increasingly difficult to obtain service parts for these products, and in some cases they are no longer available through our suppliers. We will continue to use commercially reasonable efforts to supply parts which you can continue to order through December 31, 2004, by calling 1-800-558-7044 or 1-561-575-5029, Option 3.
- 2) The expertise of our service engineers is shifting towards our newer technology. Therefore they have less capacity to support the older equipment, which impairs our ability to provide the kind of efficient, effective service you expect from us.

GE Medical Systems *Information Technologies* is committed to helping you provide state-of-the-art patient care. To discuss replacing your older equipment with a product we currently manufacture, please contact your GE Medical Systems *Information Technologies* sales representative. If you have any questions regarding this notice, please contact our Technical Support Department at 1-800-558-7044 or 1-561-575-5029, Option 2.

We appreciate your understanding in this matter.

Sincerely,

Terry Chang, Global Product Manager
Hemodynamic Systems

Date: December 15, 2003

Subject: Product Service Discontinuance Notice

PRODUCT DISCONTINUATION LIST

GE Medical Systems Product	Parts & Service Discontinued
Original MAC-LAB (Classic)	December 31, 2004

*This notification does not apply to the Mac-Lab EX or 7000 series systems



Original MAC-LAB (Classic) System