Education Prescription

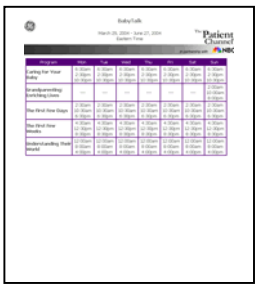
Purpose/Goal:
To facilitate the prescription, viewing and documentation of
The Patient Channel's (TPC) programs in support of your facility's regulatory compliance and care management initiatives.

How to Implement On Site

1. Obtain management and educator commitment for use of The Patient Channel in this manner.
2. Review Programming. A list of programs, with transcripts, is available on www.thepatientchannel.com.
3. Integrate the "Schedule By Category" tool into your existing admittance, patient education and patient discharge processes.
   Update your documents if necessary.
4. Host in-service training for nursing and patient discharge planning staff. Describe and demonstrate your process for documenting patient interaction and demonstrate use of the Schedule by Category Tool
   a. Highlight the "Please View" area
   b. Circle viewing times of relevant programs
   c. Highlight the "Questions for your Caregivers" area
   d. Reiterate need to follow-up with patients after viewing
5. Print Schedule By Category Tool at: www.thepatientchannel.com
6. Distribute copies to the Nurse Managers/Nursing Stations of each unit.
7. Include Schedule By Category, Day at a Glance, or Week At A Glance Schedule in hospital pre-admission or admission materials.
8. Create a process for educating new employees as needed, or integrate into new Employee Orientation process and Nursing in-service events.
9. Invite continuous feedback from caregivers to improve programming and scheduling with The Patient Channel.

Day at a Glance Schedule

Schedule By Category



Week at a Glance Schedule

How Caregivers Use The Tool:

1. Caregiver consults with patients or family members regarding available programming, using the Schedule.
   a. Reviews programs in appropriate disease or condition category.
   b. Reviews programs in Health and Wellness category.
   a. Recommends appropriate programs and reinforces importance of viewing
   c. Circles program times appropriate for patient.
   d. Points out area for writing down questions.
2. Caregiver returns to determine if patient has viewed programs, and asks if there are any questions.
3. Caregiver or Discharge Planner confirms and documents viewing as part of hospital's standard documentation checklist and process.
4. If patient has not viewed, Nurse or Discharge Planner reinforces importance of doing so before discharge.
5. Report any feedback regarding TPC content and scheduling from staff or patients to TPC Coordinator.

The Patient Channel®